

**CERTIFICATE OF COMPLETION (CCL)
EMCC UNOFFICIAL ADVISEMENT CHECKSHEET**

NAME	MAJOR COMPUTER HARDWARE AND DESKTOP SUPPORT (5026)	16-20 CREDITS
SSN	ADVISOR	CATALOG YEAR 2005-2006

REQUIRED COURSES (Minimum 16-20 Credits) All courses must be a 'C' or better		CRS	GR	SEM
BPC 110 <u>OR</u> CIS 105	Computer Usage & Applications <u>OR</u> Survey of Computer Info Systems	3		
BPC/CIS 121AB	MS-DOS Operating System	1		
BPC 170	Computer Maintenance I : A+ Prep	3		
BPC 171	Recycling Used Computer Technology	1		
BPC 270	Microcomputer Maintenance II	3		
CIS 102	Interpersonal & Customer Service Skills for IT Professionals	1		
CIS 190 <u>OR</u> CNT 140 <u>OR</u> MST 140	Intro to Local Area Networks <u>OR</u> Cisco Networking Fundamentals <u>OR</u> Microsoft Networking Essentials	3-4		
CIS 290AA-AC <u>OR</u> CIS 296WA-WD	Computer Information Systems Internship <u>OR</u> Cooperative Education (any module)	1-4		

THE CERTIFICATE OF COMPLETION IN COMPUTER HARDWARE AND DESKTOP SUPPORT IS DESIGNED TO PROVIDE TRAINING TO WORK IN AN ENTRY LEVEL COMPUTER MAINTENANCE AND HELP DESK POSITION. STUDENTS WILL BE PROVIDED THE OPPORTUNITY TO APPLY TECHNICAL CONCEPTS, FUNDAMENTALS, AND INTERPERSONAL SKILLS IN A HELP DESK ENVIRONMENT THROUGH AN INTERNSHIP.

Comments: Recommended Program Prerequisites:
CIS 105 OR by permission of Department or Division

ADVISORS ARE AVAILABLE FOR ASSISTANCE. HOWEVER, STUDENTS ARE RESPONSIBLE FOR THE PROPER SELECTION OF COURSES.