

Student Learning Support

Welcome to Estrella Mountain Community College! We offer a variety of technology resources to support your academic needs. Our campus is primarily a Windows XP operating system environment. Upon registration, you are automatically enrolled into Blackboard and your corresponding class uploaded into your account. You will need your **MEID** (Maricopa Enterprise ID) and a **password** to log into any of EMCC's computers, Blackboard, and the Online Student Center.

How do I log into an EMCC computer?

Step 1. If you have your MEID (Maricopa Enterprise ID) your **WinXP (Active Directory)** 'User name' will be your **MEID**, and your **WinXP password** for the first time will be your last name with the proper capitalization. For ease of use, you may want to make your **WinXP password** the same as your **MEID password**.

Step 2. If you do not know your **MEID**, you may login to an EMCC computer using:

User name:**meid** Password:**find**

This will take you to the Maricopa Enterprise ID lookup screen. ****Follow the instructions to find your MEID, create your password, and set your challenge questions. Logoff and login with your MEID and your WinXP password for the first time will be your last name with the proper capitalization. For ease of use, you may want to make your WinXP password the same as your MEID password.**

****NOTE:** If you do not have a social security number or registered without your social security number, you must contact the Learning Support staff (below) for assistance.

If you have any problems logging in or you need your password reset, please contact Learning Support staff in the **Information Commons, Estrella Hall at: 623-935-8150.**

Spring/Fall Hours of Operation:
M-TR 7am-10pm, Friday 7am-5pm, & Saturday 8am-5pm.
Closed Holidays.

Summer Semester Hours of Operation: **M –TR 7am – 10pm.**

How Do I Find My MEID from home?

- Go to <http://www.estrellamountain.edu> and click on **My.maricopa.edu** in the lower left of the screen.
- Click on the **Need a MEID and password to log in?** box and use the **MEID Account Wizard** to obtain your **MEID** and set your **MEID password** and challenge questions.

How do I change my WinXP (Active Directory) password?

Once logged in, press **Ctrl+Alt+Delete** and a window with several buttons will appear, click the "Change Password" button to change your password.

What is "network storage space?"

Network storage space is like having a virtual 20Mb floppy diskette when you log into our network. This can be used to store your coursework, and as an added advantage, our servers are backed up which helps preserve your data. *Access to our network can only be done from our campus.*

How would I use my network space?

Your storage space will be mapped to drive Z:\ upon login. This means you will see it when you click on My Computer; it will look just like another drive. If you are working on your homework in the Commons, but need to go to class, you can save your work to your network drive Z:\, then open it after you log into the network in class!

Do not save work in My Documents, on the Desktop, or on the 'C' drive! These are deleted when you logoff the computer.

☑ What is Blackboard?

Blackboard is a course management tool used by many of our faculty. Blackboard enables them to post course materials such as: schedules, tests, quizzes, grade books, multi-media files and tools, delivering a virtual classroom accessible via an internet connection. **Your Blackboard access is directly dependent on your student enrollment.** Please be sure to resolve any records issues immediately as it could impact your ability to log into Blackboard.

☑ How do I access Blackboard?

You can access Blackboard from any computer with Internet access. Go to EMCC's homepage at <http://www.estrellamountain.edu> and click on the Blackboard link. Use your **MEID** and **MEID password** to login to Blackboard.

Please go to: www.estrellamountain.edu/ctl/learnshops or call (623)935-8189 to register for free LearnShops on Blackboard Basics, Word'07, Excel'07, Access'07, and QuickBooks'06.

☑ What if I forgot my MEID or MEID password?

The SPAT (Student Personal Administration Tool) is a tool students can use to look up their MEID and reset MEID passwords. To access the SPAT go to: **My.maricopa.edu**, click the **Login** tab and follow the appropriate links.

☑ How do I access the Online Student Center?

- Go to <http://www.estrellamountain.edu> and click on **My.maricopa.edu** in the lower left of the screen.
- Select the "Student Center" tab and click on **Login**.
- Use your **MEID** and **MEID password** to login to the Online Student Center.

☑ Printing Policy

Students are given **250 free copies** starting at the beginning of each semester. Students can purchase additional copies if needed at Student Enrollment Services at 10 cents per page. Students must bring their receipt to the Information Commons to reset their printing account. Please remember to **Log Off** your computer so that nobody else prints under your account.

☑ Wireless Access Comes to EMCC!

In most areas of the campus, we have 802.11b/g wireless coverage (Bluetooth devices will not work). This includes the patio areas. This means that if you own a device (such as a laptop or handheld) that is 802.11b/g compatible, you can access our network with it as long as you're a registered student or community user. In order to use the device with our network, you must first register your device with us at:

<https://www.estrellamountain.edu/it/deviceregistration.asp>

Note: You will need to know your Win XP (Active Directory) username (same as MEID) and password to register your device.

Please check our computer use policy at:

<http://www.estrellamountain.edu/library/policies.html#compute>
[ruseinthelibrary](http://www.estrellamountain.edu/library/policies.html#compute)

If you have any questions or concerns, please contact Learning Support in the Information Commons located in Estrella Hall at (623) 935-8150 or send email to:
help@emcmail.maricopa.edu

www.estrellamountain.edu/ctl/Learningsupport

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