

Wireless Access at EMCC!

In most areas of the campus, we have 802.11b/g wireless coverage (Bluetooth devices will not work). In order to use the device with our network, you must first register your device with us at:

<https://www.estrellamountain.edu/it/deviceregistration.asp>

Note: You will need to know your Win XP (Active Directory) username (same as MEID) and password to register your device.

Please check our computer use policy at:

<http://www.estrellamountain.edu/library/policies.html#computeuseinthelibrary>

Please go to: www.estrellamountain.edu/ctl/learnshops to learn about our free LearnShops on Blackboard Basics, Basics of Word'07, Excel'07, and PowerPoint'07.

If you have any questions or concerns, please contact Learning Support in the Information Commons located in Estrella Hall at (623) 935-8150 or send email to: help@emcmail.maricopa.edu

www.estrellamountain.edu/ctl/Learningsupport

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How to Use Campus Technology Resources

Student Learning Support

Welcome to Estrella Mountain Community College! We offer a variety of technology resources to support your academic needs. Upon registration, you are automatically enrolled into Blackboard and many of your classes are uploaded into your account on your **start date**. You will need your **MEID** (Maricopa Enterprise ID) and a **password** to log into any of EMCC's computers, Blackboard, the Online Student Center, and your Maricopa student email.

How do I log into an EMCC computer?

Your WinXP (**Active Directory**) 'User name' will be your **MEID**, and your WinXP **password** for the first time will be your **last name with the proper capitalization**. For ease of use, you may want to make your **WinXP password** the same as your **MEID password**. To change the WinXP password press **Ctrl+Alt+Delete**, click the "Change Password" button to change your password.

What if I do not remember my MEID or Password?

Go to:

<http://www.maricopa.edu/blackboard/support/students/index.php>

Click on: *I forgot my challenge questions?*

****Note:** If you do not have a social security number, or are registered without your social security number, you must contact the Learning Support staff at: (623)-935-8150.

How Do I Set Up My Student Google Account?

Type Google.Maricopa.edu in your browser address line.

At the Login page enter:

1. Your **MEID** and **Password** (same as Blackboard)
2. Check the "I have read and agree with..." box.
3. Click the **Login** button.
4. Your email address is: **MEID@maricopa.edu**

If you have problems, call 623 935-8150

Forwarding your student Gmail to another email account:

1. From the Gmail inbox page click on “ **Settings**” located at the top right side of the screen.
2. Within the “**Settings**” window, click on “**Forwarding and POP/IMAP**”.
3. Select: Forward a copy of incoming mail to and.
4. Enter the email address where you would like to receive your Gmail.
5. Select if you would like to keep the Gmail or copy, archive or delete the Gmail.
6. Scroll down and click on “save changes”.

What is Blackboard?

Blackboard is a course management tool used by many of our faculty. Blackboard enables them to post course materials such as: schedules, tests, quizzes, grade books, multi-media files and tools, delivering a virtual classroom accessible via an internet connection. **Your Blackboard access is directly dependent on your student enrollment.** Please be sure to resolve any records issues immediately as it could impact your ability to log into Blackboard.

How do I access Blackboard?

You can access Blackboard from any computer with Internet access. Go to EMCC’s homepage at <http://www.estrellamountain.edu> and click on the Blackboard link. Use your **MEID** and **MEID password** to login to Blackboard.

***Blackboard support is available by phone 24/7 by calling 1-888-994-4433.**

If you have problems, call 623 935-8150

How do I access the Online Student Center?

- Go to <http://www.estrellamountain.edu> and click on **My.maricopa.edu** in the lower left of the screen.
- Select the “**Student Center**” tab and click on **Login**.
- Use your **MEID** and **MEID password** to login to the Online Student Center.

What is “network storage space?”

Network storage space is 20Mb of space available to you when you log into our network. This can be used to store your coursework. ***Access to our network can only be done from our campus.***

Your storage space will be mapped to drive Z:\ upon login. This means you will see it when you click on My Computer; it will look just like another drive. If you are working on your homework in the Commons, but need to go to class, you can save your work to your network drive Z:\, then open it after you log into the network in class! **Do not save work in My Documents, on the Desktop, or on the ‘C’ drive!** These are deleted when you logoff the computer.

Printing Policy

Students are given **250 free copies** starting at the beginning of each semester. Students can purchase additional copies if needed at Student Enrollment Services at 10 cents per page. Students must bring their receipt to the Information Commons to reset their printing account. Please remember to **Log Off** your computer so that nobody else prints under your account.

If you have problems, call 623 935-8150