



MARICOPA
COMMUNITY COLLEGES

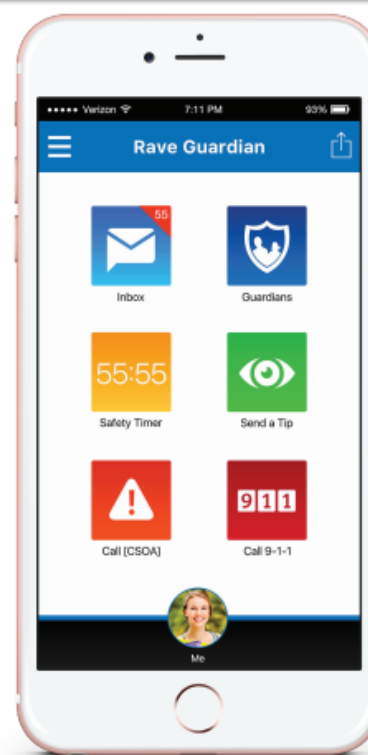
**Rave Guardian Installation Information
and Troubleshooting Tips**

Now Your Phone Can Keep You Safe and Help Protect Your Friends

The Rave Guardian App is available to help keep you safe on campus.

With direct connections to campus safety, family, friends, and others you trust, you can feel safe anytime, knowing your Guardians are watching out for you.

To download, search **“Rave Guardian”** in the App Store or Google Play Store.



Set a Safety Timer

Set a Safety Timer whenever you are alone or in an unfamiliar place.



Connect with Guardians

You can invite family, friends, and others you trust to be part of your safety network.



Emergency Communication

Call safety officials for help and send text tips if you see something suspicious.


Powered by



←

Now Your Phone Can Keep You Safe
And Help Protect Your Friends

Rave Guardian

 **Rave Guardian**
RaveMobileSafety
E Everyone

INSTALL

10 THOUSAND Downloads

3.7

119

Lifestyle

Similar

Look after your friends and communicate
with your school's public safety team.

[READ MORE](#)

Download the Rave Guardian
Mobile App from the Apple
App Store or Google Play



Getting Started

Welcome to Rave Guardian! Tell us a little about yourself so we can get started.

Mobile Phone Number

Email

If you don't have a School Email address, you can leave it blank and use the standard version of the app.

Next

To connect to all the features of the Maricopa Guardian App:

Employees use college-specific email address

(first.lastname@xxxx.edu OR MEID@xxxx.edu)

Students use their @maricopa.edu email address

The image shows a mobile application interface for a 'Sign Up' screen. At the top, there is a blue header with a white back arrow on the left and the text 'Sign Up' in white. Below the header, the form consists of several input fields with labels and instructions:

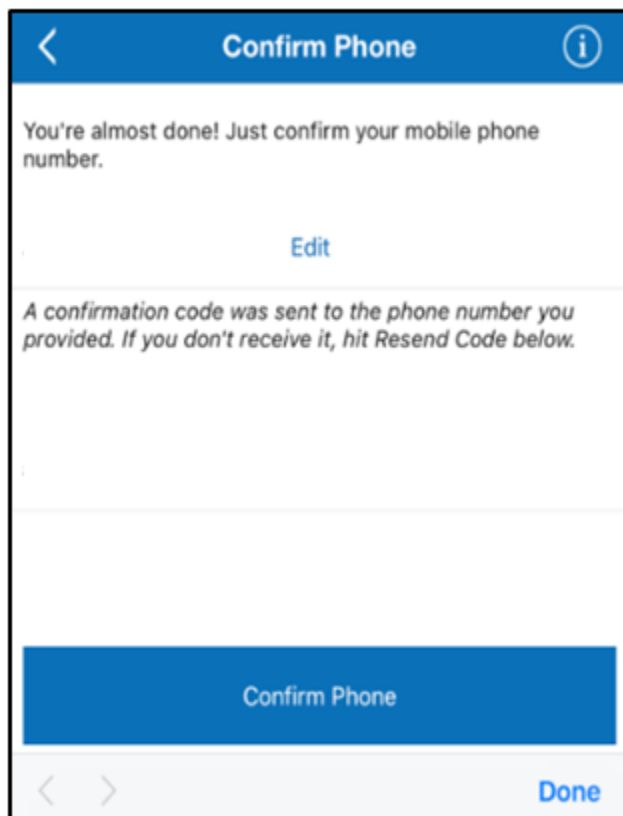
- First Name**: A text input field.
- Last Name**: A text input field.
- User ID**: A text input field with a note below it: *We recommend using your Email as your User ID.*
- Password**: A text input field with a note below it: *8 or more characters with at least 1 lower case letter, 1 upper case letter, 1 number, and 1 special character or symbol.*
- Re-enter Password**: A text input field.
- Secret Question**: A dropdown menu with a downward arrow on the right.
- Secret Answer**: A text input field.

Enter in your First and Last Name

Your email address and phone number are auto-populated

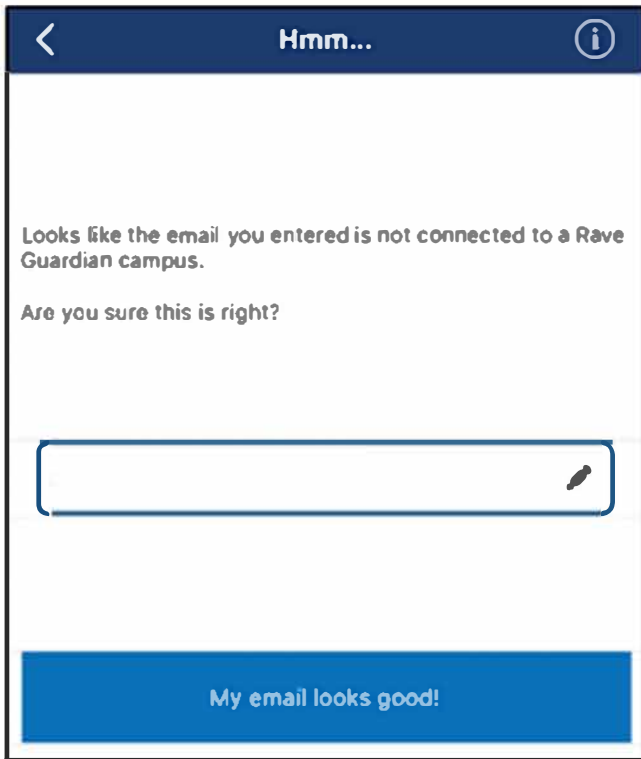
Create a User ID (your email or MEID is suggested) and Password (8+ characters with at least 1 lower case, 1 upper case, 1 number, and 1 special character/symbol)

Choose a Secret Question and type your answer (in case you have to reset your password later)



Guardian will send you a text message with a confirmation code. Enter it in the App and then “Confirm Phone”

You may get an email confirmation request instead of the text option. Be sure to check your spam folder.



If you are certain you have entered the correct email address, select “My email looks good!”

If you use a personal email address the app will still work but you will not have access to “Send a Tip” or “Call College Police.”

My Account ⓘ

Provide details and critical care information about any people you want associated with your account. Any number of people may be added. Providing this information is optional but will aid police and rescue personnel. Please provide a recent photo (especially for children).

* = required field

First Name *

Middle Initial

Last Name *

Email Address

Receive profile update reminders to this Email?
 Yes No

Date of Birth
mm/yyyy

Gender
 Male Female Other

Photo
A current photo can help emergency responders quickly locate lost people.

The information in “My Account” is what College Police will see when the App is used to contact them.


Only some of the fields are required, but it is recommended that you provide as much information as you are comfortable with sharing.



Information will only be used to by College Police personnel if/when necessary.


Use a photo that is current and easily recognized as you.



My Account ⓘ



Hi, John

Profile Strength
 61%

 **People / Household** 



 John Q Public
John.Q@domail.maricopa.edu
Male – January 1990
[Edit Basic Info](#) | [Edit Details and Medical Info](#) | [Remove](#)

 **Addresses** 



 **Phones** 

480 555-5555
Used By: John Q Public
[Edit](#) | [Remove](#)



My Account ⓘ

 **Emergency Contacts** 



You have not added any Emergency Contacts.
[Add now >](#)

 **Preferred Providers** 

You have not yet listed any Preferred Providers.
These can include your specific air ambulance, ground ambulance, and hospital choices.
[Add one now >](#)

 **Vehicles** 

You have not added any Vehicles.
[Add now >](#)

 **Animals** 


You have not added any Animals.
[Add now >](#)

The rest of your profile allows you to enter in relevant personal information that might be beneficial to First Responders.

This information is not required but could be very helpful, so it is recommended that you enter in as much as you are comfortable with disclosing.

Emergency Contact information, known medical conditions, doctor information, and other

Other Important Information

- Be sure that your mobile device is up to date and operating on the most current version
- The Location Function must be on for the mapping to work properly
- GPS accuracy can be diminished inside some buildings
- When in doubt, the information bubble in Guardian should be your first resource 
- Users can invite anyone to be a personal Guardian, and these Guardians do not have to have an employee or student email. However, non-employees or students only get 4 of the 6 options (there is no option to Send a Tip or College Police)
- College Police cannot be designated as a Guardian for the Safety Timer

