Rave Guardian Installation Information and Troubleshooting Tips
Now Your Phone Can Keep You Safe and Help Protect Your Friends

The Rave Guardian App is available to help keep you safe on campus.

With direct connections to campus safety, family, friends, and others you trust, you can feel safe anytime, knowing your Guardians are watching out for you.

To download, search “Rave Guardian” in the App Store or Google Play Store.

- Set a Safety Timer
  Set a Safety Timer whenever you are alone or in an unfamiliar place.

- Connect with Guardians
  You can invite family, friends, and others you trust to be part of your safety network.

- Emergency Communication
  Call safety officials for help and send text tips if you see something suspicious.
Now Your Phone Can Keep You Safe And Help Protect Your Friends

Rave Guardian
RaveMobileSafety
Everyone

Look after your friends and communicate with your school's public safety team.

Download the Rave Guardian Mobile App from the Apple App Store or Google Play

installer

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Downloads
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Download on the App Store
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To connect to all the features of the Maricopa Guardian App:

Employees use college-specific email address (first.lastname@xxxx.edu OR MEID@xxxx.edu)

Students use their @maricopa.edu email address
Enter in your First and Last Name

Your email address and phone number are auto-populated

Create a User ID (your email or MEID is suggested) and Password (8+ characters with at least 1 lower case, 1 upper case, 1 number, and 1 special character/symbol)

Choose a Secret Question and type your answer (in case you have to reset your password later)
Guardian will send you a text message with a confirmation code. Enter it in the App and then “Confirm Phone”

You may get an email confirmation request instead of the text option. Be sure to check your spam folder.
If you are certain you have entered the correct email address, select “My email looks good!”

If you use a personal email address the app will still work but you will not have access to “Send a Tip” or “Call College Police.”
The information in “My Account” is what College Police will see when the App is used to contact them.

Only some of the fields are required, but it is recommended that you provide as much information as you are comfortable with sharing.

Information will only be used to by College Police personnel if/when necessary.

Use a photo that is current and easily recognized as you.
The rest of your profile allows you to enter in relevant personal information that might be beneficial to First Responders.

This information is not required but could be very helpful, so it is recommended that you enter in as much as you are comfortable with disclosing.

Emergency Contact information, known medical conditions, doctor information, and other
Other Important Information

- Be sure that your mobile device is up to date and operating on the most current version

- The Location Function must be on for the mapping to work properly

- GPS accuracy can be diminished inside some buildings

- When in doubt, the information bubble in Guardian should be your first resource

- Users can invite anyone to be a personal Guardian, and these Guardians do not have to have an employee or student email. However, non-employees or students only get 4 of the 6 options (there is no option to Send a Tip or College Police)

- College Police cannot be designated as a Guardian for the Safety Timer