How to Use Campus Technology Resources

Computer Commons Support

Welcome to Estrella Mountain Community College! We offer a variety of technology resources to support your academic needs. Upon registration, you are automatically enrolled into Canvas and many of your classes are uploaded into your account on your **start date**. You will need your **MEID** (Maricopa Enterprise ID) and a **password** to log into any of EMCC's computers, Canvas, the Online Student Center, wireless, and your Maricopa student email.

☑ How do I log into an EMCC computer?

Your Windows (Active Directory) 'User name' will be your MEID, and your Windows password will be your MEID password. If you do not know your MEID and/or password follow the instructions posted on the login screen of all campus computers.

☑ What if I do not remember my MEID or Password? Go to:

https://eims.maricopa.edu/MAW/S0lookupid.pl?firsttime= yes

****Note**: If you do not have a social security number, or are registered without your social security number, you must contact the Computer Commons staff at: (623)-935-8150.

How do I access the Online Student Center?

- Go to <u>http://www.estrellamountain.edu</u> and click on **Students** at the top of the page.
- Click on **My.maricopa**.
- Select the "Student Center" button under "Student Tools".
- Use your **MEID** and **MEID** password to login to the Online Student Center.

If you have problems, call 623 935-8150

☑ Student Issued E-mail:

All currently admitted students are issued an official college student e-mail. This e-mail is to provide official college communication via e-mail. We encourage all students to check their new student e-mail regularly. Your e-mail uses your **MEID** for the address **@maricopa.edu** and can be accessed through <u>my.maricopa.edu</u>.

☑ How Do I Set Up My Student Google Account?

Type **Google.Maricopa.edu** in your browser address line. At the Login page enter:

- 1. Your **MEID** and **MEID Password**
- 2. Click the "I accept ... create my account" button.
- 3. Your email address is: MEID@maricopa.edu

☑ What is Canvas?

Canvas is the course management tool used by many of our faculty. Canvas enables them to post course materials such as: schedules, tests, quizzes, grade books, multi-media files and tools, delivering a virtual classroom accessible via an internet connection. Your Canvas access is directly dependent on your student enrollment. Please be sure to resolve any records issues immediately as it could impact your ability to log into Canvas.

*Canvas support is available by phone 24/7 by calling 1-888-994-4433.

If you have problems, call 623 935-8150

☑ How do I access Canvas?

You can access Canvas from any computer with Internet access. Canvas recommends the newest released version of the browser of your choice. Go to EMCC's homepage at <u>http://www.estrellamountain.edu</u> and click on **Students**, and then click the **Canvas** button. Use your **MEID** and **MEID password** to login to Canvas.

☑ What is "network storage space?"

Network storage space is 100Mb of space available to you as a EMCC student, when you log into our network. This can be used to store your coursework. *Access to our network can only be done from our campus.*

Network can only be done from our campus.

Your storage space will be mapped to drive **Z**:\ upon login. This means you will see it when you click on My Computer; it will look just like another drive. If you are working on your homework in the Commons, but need to go to class, you can save your work to your network drive **Z**:\, then open it after you log into the network in class! **Do not save work in My Documents, on the Desktop, or on the 'C' drive!** These may be deleted when you logoff the computer.

☑ Printing Policy

Students receive **50 free copies** starting at the beginning of each semester. Students can purchase additional copies if needed at Student Enrollment Services at 10 cents per page. Students must bring their receipt to the Computer Commons to reset their printing account. Please remember to Log Off your computer so that nobody else prints under your account.

If you have problems, call 623 935-8150

☑ Wireless Access at EMCC!

In most areas of the campus, we have 802.11 a/b/g/n wireless coverage (Bluetooth devices will not work). In order to use the device with our network, you must first log on your device. Select **EMC_Public** from the list of available networks on your device. You will be prompted for Username (use your **MEID**) and password (use your **MEID** login password).

Only registered students, staff, and community members who have paid the campus use fee may use the wireless network. EMCC does not provide an open network for general use.

Please go to the Computer Commons page: <u>http://www.estrellamountain.edu/students/computer-commons</u> and review the links under **DOWNLOADS**, **RELATED RESOURCES**, and **EMCC LINKS**.

For information on Tutoring Services go to: <u>http://www.estrellamountain.edu/students/tutoring</u> and review the links under **DOWNLOADS**, **RELATED RESOURCES**, and **EMCC LINKS**.

If you have any questions or concerns, please contact the Computer Commons located in Estrella Hall at (623) 935-8150 or send e-mail to: <u>computercommons@estrellamountain.edu</u>

Revised 8/18/2016